

TRANSPORT HELPLINE



0612-3212534



0612-2546212

Bihar transport department has launched a helpline number for quick redressal of public grievances. The customers will be able to register complaints on this number. If anyone is demanding bribe for work at DTO or the client is not getting their Driving License, Vehicle Registration documents on time, such complaints will be immediately attended by the customer care. After verification of the complainant, the complaint is forwarded to the dealing officer as the case may be and action is sought.



Anybody can call at helpline number between 9:30 am to 6:00 pm



Time limit for resolving urgent and normal complaints



Answers queries regarding all kind of DTO and MVI services



Register complains against officials demanding bribe for work at district transport office

A total of 37 complaints were received from citizens throughout the state in first four weeks. More number of complaints are expected once citizens get aware of this helpline number.